

MAILCOM '19 Fall

26th Annual Conference
September 16-18, 2019
Tuscany Suites Hotel & Casino

Frequently Asked Questions

MAILCOM Las Vegas is scheduled for September 16-18 and will be held at the Tuscany All Suites Hotel & Casino. The conference offers a variety of educational opportunities for professional development and networking including three special keynotes; twelve certificate tracks and over 90 educational seminars and workshops.

Q. What time can I register on-site for the conference?

Conference registration will be located in the Florentine Ballroom during the following hours:

Conference Dates:	Registrations Hours:
Monday, September 16 th	12:noon to 6:00 pm
Tuesday, September 17 th	7:30 am to 5:00 pm
Wednesday, September 18 th	7:30 am to 3:00 pm

Q. Will I receive any conference materials or a badge prior to the start of the conference?

No, you will receive all conference materials including your badge when you arrive and check in at registration any time during the hours listed above.

Q. Do I need to pre-register for the sessions, workshops or keynotes?

No. All seminars, workshops, keynote presentations and food functions are included for the days you are actually registered. Meeting rooms at the Tuscany Hotel are spacious enough to accommodate all MAILCOM delegates.

Q. Are handouts available for the sessions I attend?

Yes, all pre-registered delegates will be provided an option to electronically receive, download and print a pdf copy of the actual presentation prior to the start

Q. Will all functions be held at the Tuscany Hotel?

Yes -- all educational sessions, keynote presentations and food functions are located at the Tuscany Hotel.

Q. What is the street & website address for the Tuscany Hotel?

255 E. Flamingo Road - Las Vegas, NV 89169 - TELE: +1-702-893-8933 - Website: [Tuscany Hotel](#)

Q. From the Airport and if I am staying at another hotel, is transportation available to the Tuscany Hotel?

There is NO scheduled MAILCOM shuttle service from the airport or between any hotels and the Tuscany Hotel. If you are staying at any other Las Vegas property, taxi service is available and the cost depends on the distance between your hotel and the Tuscany. Please note that there is limited taxi service from the Tuscany Hotel and depending on the time of day/night you might have to request a taxi.

Q. How do I get to the Tuscany Hotel if I am driving/flying and is parking available?

If you are flying to Las Vegas the quickest and easiest way to get to the Tuscany Hotel is by taxi or UBER. A taxi costs approximately \$25.00 and takes about 20 minutes. UBER service is an option and could be less expensive than a cab. Airport shuttles are available but they could take up to 60 minutes. Shuttles and taxis are readily available at the airport and reservations are not required. If you are driving into Las Vegas, the Tuscany Hotel is located just minutes off INTERSTATE I-15 and offers **FREE Parking**. For directions and information about the Tuscany visit: [Tuscany Hotel](#).

Q. How can I access my Email?

Wireless Internet service is available in all public areas and in the convention meeting rooms. The service is complimentary to all MAILCOM delegates who are registered guests at the Tuscany Hotel at the MAILCOM discount rate. Guests are also able to enjoy wireless service with the opportunity to purchase upgraded features for increased connectivity, in all hotel suites.

Q. Is there a Business Center?

The Tuscany does have a self-service business center available 24 hours, 7 days a week. Guests may access the self-service business center located across from the Florentine Ballroom in the convention area.

Q. What is the appropriate attire for the conference?

We recommend that all attendees and participants dress as comfortably as possible in "business casual" attire.

Q. If I bring a guest can I purchase individual event tickets?

If you are a paid registrant, meals tickets are included with your registration. Additional event/function tickets can be obtained at the conference registration during show hours.

Q. What are the requirements to obtain one Management Certificate?

To earn **one Professional Management Certificate** you must attend five (5) or more sessions in any one of the Twelve (12) tracks plus attend one (1) Workshop and any two (2) of the Keynote presentations for a total of eight (8). For earning one management certificate you are not permitted to mix sessions from one track to another and must have your participation validated by the presenter or proctor.

Q. Can I earn two certificates?

Yes. Full conference registrants can earn two (2) Management Certificates. To earn **two Professional Management Certificates** you must have attended at least four (4) sessions within one specific track and attend four (4) sessions within the second specific track, plus two (2) Workshops and two (2) Keynotes **one of which must be the Wednesday morning (8:30-9:30am) Keynote** for a total of twelve (12). You are not permitted to mix sessions from one track to another and must have your participation validated by the presenter or proctor.

Q. If I attended a past MAILCOM and retained my form, can I add to it to earn a Management Certificate?

Yes, if you attended any certificate track sessions at a previous MAILCOM **within the past five (5) years**, have the form with the appropriate validation stamps and the disciplines are in the same areas of study, you may complete the required sessions and receive a certificate in that track during MAILCOM Las Vegas.

Q. Are there any General Management certificates offered and how can I earn one? MAILCOM is excited to offer a "General Studies Management Certificate." This management certificate option has been established for delegates who would like to attend multiple sessions in any of the twelve (12) tracks they choose without the limitations to a specific number of sessions within one track. The General Studies Management Certificate requires attendance and validation at any seven (7) sessions across any twelve (12) tracks plus attendance at one (2) Workshops and any two (2) Keynotes **one of which must be the Wednesday morning (8:30-9:30am) Keynote** for a total of (11) eleven. To view and download your conference daily planner click: [MAILCOM Las Vegas Daily Planner](#)

Q. Can I earn any other profession certifications while attending MAILCOM Las Vegas?

MAILCOM Las Vegas is an excellent time for you to obtain your professional certification as a [Mailpiece Design Consultant \(MDC\)](#), [Certified Mail & Systems Distribution Manager or Supplier \(CMDSM/CMDSS\)](#) or [Office Services Professional Certification \(OSP\)](#) All programs are scheduled prior to the start of MAILCOM so you will not miss a session while earning your credentials.

For a detailed conference agenda click: [MAILCOM Las Vegas Agenda](#)

Additional updated conference information can be found at www.mailcom.org.